



BOOKING TERMS & CONDITIONS

ACCOMMODATION, DAILY DIVING SERVICES & PADI COURSES

If you would like to make a reservation, please read the following information;

All reservations must be **SECURED** with a credit card (MasterCard, Visa or American Express).

Sharks Bay will not make any charges to your card **UNLESS CANCELLATION CHARGES APPLY**.

CANCELLATION CHARGES

If cancelled up to **72 hours** before the date of arrival then no fee will be charged.

If cancelled **later** or in the case of **NO-SHOW** then **100%** of the first night / first diving day will be charged.

You can advise your details (card number, cardholders' name and expiry date) either by email or by fax.

Our fax number is (00 20 69) 3600944; please mention your email address if sending by fax.

As soon as we receive your details we will confirm your reservation in full by email.

You are welcome to pay for all services when you are here either by cash payments in Euros, Egyptian Pounds or Dollars.

If you pay by credit card (MasterCard, Visa or American Express) there is a 3% surcharge.

We have an ATM machine at the diving centre if you need to withdraw cash here.

WHEN BOOKING DIVING SERVICES

Please note that we do ask all of our diving guests to let us know the following information:

1. Full name, passport number and nationality
2. Your level of dive qualification
3. Your number of logged dives
4. The date of your last dive

LIVEBOARD SAFARIS

If you would like to make a reservation, please read the following information;

All reservations must be **SECURED** with a credit card (MasterCard, Visa or American Express).

Sharks Bay will not make any charges to your card **UNLESS CANCELLATION CHARGES APPLY**.

For **liveboard safari bookings** we require a **50% deposit** payable 4 weeks prior to departure.

CANCELLATION CHARGES

- ▶ 4 weeks prior to arrival: 25% of the booked service.
- ▶ 2 weeks prior to arrival: 50% of the booked service.
- ▶ No Show: 100% of the booked service.

WHEN BOOKING LIVEBOARD SERVICES

Please note that we do ask all of our safari guests to let us know the following information:

1. Full name, passport number and nationality
2. Your level of dive qualification
3. Your number of logged dives
4. The date of your last dive
5. Any special dietary requirements
6. Equipment requirements

All prices in **EURO unless stated otherwise**
Credit card payments subject to 3% surcharge